



Frequently Asked Questions

(Updated September 26, 2013)

When will the vehicle rental contracts expire? *The vehicle rental contracts will expire September 30, 2013.*

What vehicle rental contracts are affected? *The two contracts affected are Statewide Contracts (SWC) 70765, Capitol Hill and In-State Car Rental (Enterprise) and 30293, Inter-State Car Rental (National).*

Has new vehicle rental contracts been executed? *Yes*

Who is the new Supplier?

- *The Hertz Corporation will be the Supplier for Capitol Hill location (204 Jesse Hill Dr., Atlanta) and on Airport Car Rental (Inter-State).*
- *Enterprise and Hertz will be co-suppliers of the In-State Car Rental Services.*
- *A new service dimension has also been added, 15 passenger buses and other bus types will be supplied by AutoMax.*

When will the new contracts take effect? *Formal implementation will begin October 7, 2013 for all vehicle rental segments.*

Will there be fuel cards available from the new Supplier at Capitol Hill? *Yes. Contractually, fuel cards are required to be supplied by the Supplier (Hertz) at the Capitol Hill location only.*

Is there a contract in effect from October 1 – October 6, 2013? *No. There is no contract in effect during this time. A Notice of Award has been posted for new services beginning October 7, 2013.*

How will car rental requirements be satisfied from October 1 – October 6? *Vehicle rental requirements can be satisfied by:*

- *Booking future reservations before September 30, 2013 with our existing Supplier partners, Enterprise and National Car Rental. Any rental reservation made prior to the*

expiration date of our current agreement will be honored under the same terms and conditions of our current contract.

- *Utilizing the open market for vehicle rental segments (Capitol Hill, Inter-State and In-State) from October 1-6, 2013. Renters should ensure that Collision Damage Waiver is included in the rate. Additional fees for Collision Damage Waiver and other fees may apply during this time.*

Will there be a contract for In-State Car Rental (Georgia locations other than Capitol Hill and Airport)? *Yes. On September 23, 2013 a Notice of Award was posted on the Georgia Procurement Registry. The Suppliers for this service segment is Enterprise and Hertz. Implementation under the new contract will begin October 7, 2013.*

When can I begin making reservations under the new contracts?

- *Reservations for Capitol Hill, Inter-State Airport, and In-State car rentals can be booked with Hertz beginning October 3, 2013 for rentals after October 6. Detailed information will be provided later.*
- *Reservations for In-State Car Rentals can be booked with Enterprise by October 4, 2013 for rentals after October 6. Detailed information will also be provided later*

If I am in a Capitol Hill rental after the current contract with Enterprise expires, where should I return my vehicle? *Capitol Hill vehicle rentals through Enterprise can be returned to the existing location through October 3, 2013. After October 3, rentals should be returned to:*

*Enterprise Rent A Car Spring Street
116 Spring Street, SW
Atlanta, GA 30304*

Directions can be obtained at the time of the rental or by calling Enterprise at 404-524-3722.

Will the Vehicle Cost Calculator be updated? *Yes*

Who can I contact should I have additional questions? *Debra White, 404-463-0232 or debra.white@doas.ga.gov. Official communications regarding contract status will be issued by DOAS only.*

What communications can I expect in the coming weeks? *Fiscal Officers Vehicle Rental Webinar Information, Statewide Contract announcement for the In-State Car Rental, Statewide Contract announcement for 15 passenger and other bus types and the Statewide Vehicle Rental Services Contract Webinar. Note: Agencies and universities participating in TeamWorks Travel & Expense (TTE) will receive additional communications from the State Accounting Office's Travel Team.*